Terms and Conditions of LEGO® Club ANZ Membership

Membership Fee;

- Australian Applicants: LEGO® Club ANZ membership is via a once only payment of $19.95 AUD (including GST)*
- New Zealand Applicants: LEGO Club ANZ membership is via a once only payment of $19.95 NZD (including GST)*

Payment Methods;

- Online signup is currently not available.
- Australian and New Zealand applicants must download a LEGO Club Membership application form from the 'Join Up' page and follow the instructions on the form. Applicants can pay by Visa, MasterCard, Cheque or Money Order.
- We do not under any circumstance accept cash.

How Long Until I Become A Member Of the LEGO Club ANZ?

- If you have supplied us with an email address, please allow up to 7 working days **after** LEGO has received your application to receive an email confirming your LEGO Club membership.
- Once your LEGO Club Membership is confirmed you will receive your first issue of LEGO Club Magazine within 8 weeks of receiving the confirmation email.
- If you have any enquiries regarding the status of your membership or the delivery of your Magazine please contact LEGO via the Consumer Service Hotline (details below).

LEGO Club Magazine Delivery Dates

- LEGO Club Magazines are published in January, April, July, and October – please note that these dates are subject to change at the discretion of LEGO Australia Pty Ltd.

***Renewal of Membership;**

- Automatic renewal of LEGO Club Membership will occur for members under the age of 12 who've supplied us with DOB details.
- Members over the age of 12 years old, or members who have not supplied DOB details will receive annual notification when their LEGO Club membership expires.
- In order to continue the LEGO Club Membership simply complete and return the renewal form to LEGO Club in an envelope (the return address is detailed on the renewal form). Alternatively you can call the LEGO Consumer Services to renew your membership over the phone.
- If the renewal form is not received by LEGO Australia the LEGO Club ANZ membership will expire.
- **No additional payment is required to renew your LEGO Club Membership.**

Opt Out of LEGO Club ANZ

- LEGO Club ANZ Members can choose to opt out of the Club at any time – please contact LEGO via the Consumer Service Hotline (details below).

Change of details;

- In the event that you wish to change or update your details please contact LEGO via the Consumer Service Hotline (details below) or fill out the change of address details on the back of the envelope your LEGO Club Magazine is sent in.

Refund Policy;

- LEGO Australia hopes that you will be satisfied with your LEGO Club ANZ membership and that there will be no need for us to cancel your membership.
- In the event that you are not satisfied with your LEGO Club ANZ membership we can;
    - Transfer the membership to another recipient's name OR
    - Refund the total amount paid for membership provided that contact is made with LEGO Australia (via the consumer Service Hotline – details below) within 3 months of becoming a LEGO Club ANZ member.

In the event that you have any questions not covered in the above document or Privacy Policy please contact LEGO directly via the LEGO Consumer Service Hotline (details below).

LEGO Consumer Service Hotline;

Australia
LEGO Consumer Service Hotline
Freecall: 1800 683 100

LEGO New Zealand
Consumer Service Hotline
Freecall: 0800 534 643

1 September 2012